



Appliances



Dear Homeowner,

Congratulations on your new Heartland Home! Heartland Homes has provided you with GE Appliances in your new home. Here are a few actions and telephone numbers for your easy reference.

Please try to take 10 minutes and register your new appliances per the directions in the back of the appliance owner manuals. When registering the appliances please use your closing date as the installation date.

If you have questions pertaining to the use and care of the appliances or any features on the appliance, you can refer to your owner's manual. If you would like to speak to a representative, please contact the GE Answer Center at 1-800-626-2005.

If you are in need of service on your appliance you have two easy solutions for setting up a service call. GE highly recommends that you use our website for scheduling service calls via www.geappliances.com. There is a tab for Service and Support, click on that tab and in the drop down menu will an option for "Appliance Service". Under this tab there is also a tab for "Registering Your Appliances". If you prefer to call GE to setup a service call then you can do that at 1-877-882-8453 (*press prompt #2 for consumer*).

Thank you for buying a Heartland Home with GE Appliances. We wish you and your family the best in your new home!

GE Appliances



Congratulations on the GE Energy Star dishwasher in your new home

Energy Star qualified dishwashers have many advantages including:

- **Saving water** – use 4.25 gallons or less per cycle versus over 10 gallons of water wasted with older models
- **Saving energy** – save over \$40 on utility bills compared to older, less efficient dishwasher models
- **Advanced technology** – required innovations include soil sensors, improved water filtration, more efficient jets and innovative rack designs to reduce energy and water consumption and improve performance

Tips to maximize your dishwasher's performance:

- **Read your owner's manual** – it contains helpful information including operation and loading guidelines for your dishwasher
- **Hot Water** - Make sure water supplied to your dishwasher is 120 degrees. Before starting your dishwasher, turn on the kitchen faucet until hot water comes out of the tap
- **Detergent**
 - Use dishwasher formulated detergents such as Cascade® Platinum Pacs. Many states banned Phosphates, the primary cleaning agents in soaps, from dishwasher detergent. The new formulas work differently and require less detergent than previous soaps.
 - Make sure to scrape dishes and rinse glasses before placing in your dishwasher, especially if you don't plan on running it right away
 - If you see a white film on dishes, use a citric acid cleaning kit, such as Lemi Shine® available at your local supermarket
- **Use rinse aid** – units include a receptacle for easy dispensing and refill. Using rinse aid assists with removing all soap residue from the wash cycle
- **Load dishes efficiently** – load items facing the center of the dishwasher and keep them tilted to improve the cleaning and drying efficiency of your dishwasher. Do not overload
- **Allow drying time** - Keep your dishwasher door closed at least 60 minutes after the cycle ends. This will improve the effectiveness of the drying cycle

Following the above guidelines will significantly improve the performance of your new dishwasher.

For further information, please consult your owner's manual, go to www.geappliances.com, or call 800-GE-CARES.