



Severe Weather Advisory

Dear NVR homeowner,

With severe storms predicted for your area, you can expect high winds and a great deal of rain. To help prepare your home for this event, we'd like to offer these simple, helpful tips to keep you and your family safe:

- Make sure any areaway and overflow drains are free of debris.
- Check that nothing is impeding the flow of water from the exterior down spouts and drains.
- Make sure the sump pump and the outlet are working properly—and check them often, particularly if the power goes out.
- If the power goes out, contact your utility company immediately. Without power, your well, sump pump, and ejector pits will not operate. In this case, do not use the basement bath.
- Monitor rainwater in the areaway and overflow drains. Even if they've been cleared, during a storm high winds and flowing water can push leaves and debris into them.
- Secure any loose patio furniture, umbrellas and trash/recycling containers that can be blown around.
- Unplug any exterior yard lighting fixtures.
- Keep garage doors closed.
- Have an emergency kit readily available, with flashlights and batteries.

We hope you stay safe during the storm and will take the extra time to be proactive in preparing your home.

While drastic weather conditions and power outages are not covered by your warranty, if you have questions or are in need of direction, please contact your homebuilder's respective Customer Help Center at one of the numbers provided: Ryan Homes: **1-855-550-RYAN (7926)** | NVHomes: **1-877-507-0057** | Heartland Homes: **1-855-583-6844**.

You can also find more information and helpful tips from your homebuilder at: **myryanhome.com**, **mynvhome.com**, or **myheartlandluxuryhome.com**.

Sincerely,
Jason Leydig
Director of Customer Relations
NVR, Inc.